

Dear City of Menomonie Residents and Visitors,

To help reduce exposure to the Coronavirus (COVID-19) and protect our residents and employees, the City of Menomonie is taking several proactive steps. Please rest assured, City staff will continue to provide emergency response services and maintain our vital infrastructure during these trying times. As long as we remain calm and continue to look out for each other, I know we will do just fine during these uncertain times.

**PUBLIC ACCESS TO CITY BUILDINGS:** Effective 8:00 am on Friday, March 20<sup>th</sup>, all City offices will be closed to the public. Employees will be staffing all offices, but we encourage residents to call or email City staff if they have a question or concern. The City will continue to conduct business as usual, just in a different way.

**ALL PAYMENTS** (Includes Utility, Invoices, Pet Licenses, Home Sweet Menomonie, etc.): We encourage residents to pay their utility bills by mail or on line by accessing our web site at [www.menomonie-wi.gov](http://www.menomonie-wi.gov), click on Utility Payments. If you want to pay in person, we've installed a payment drop box on the 1<sup>st</sup> floor of City Hall (800 Wilson Avenue). If you have questions regarding any payments, please don't hesitate to call us at 715 232-2221, Option #6.

**VOTING:** As of now, the State primary election is still planned for Tuesday, April 7<sup>th</sup>. However, we encourage people to request an absentee ballot which will allow them to vote by mail. City residents can request a ballot from the state at [myvote.wi.gov](http://myvote.wi.gov). For those without internet access, you can contact the City Clerk at 715 232-2180 Ext 106 for assistance. In-person absentee voting has started but because of the limited staffing at City Hall, we encourage all citizens to vote via absentee ballot. If you would like to register to vote please contact the City Clerk. If you choose to vote in person on April 7, the City will be doing everything possible to ensure a smooth, clean, and safe process.

**MEETINGS:** We are canceling all Committee/Commission meetings at this time unless there is an agenda item that requires the meeting to be held. City Council meetings will continue as scheduled but we may have Council members phone in to limit exposure. The meetings will remain open to the community, but we strongly encourage people to consider sharing any feedback with council members via email or phone call. Mayor and Council member contact information can be found on the City web site at [www.menomonie-wi.gov](http://www.menomonie-wi.gov).

Please understand this is a very dynamic situation and changes are happening daily. However, everyone should rest assured and know the City will continue to respond to police and fire emergencies and keep the water and sewer plants operational. Working together we will get through this crisis and help "flatten the curve." Thanks for taking care of each other and thanks for being a part of this fine City.



Mayor Randy Knaack  
City of Menomonie

CC: Council Members